

eCosway eRC Transfer Guideline

1. Enter your member ID and password to log in to your Online Office.

eCosway *We Color Your World!* **shoppers**

Home | My Account | Go Shopping English ▼

Search:
Description ▼

Go
[Advanced Search](#)

Server Time
Jun 7 2018 17:31:31

Shopping Directory

- **superselections**
Super Selections are proven best sellers with great freight savings! If you make a purchase from the Supplier Selections area, please check-out completely before visiting the Super Selections area.

Please sign in to access your account

User ID :

Password : **login**

Forgot password?
[Enter User ID above and click here to retrieve your password](#)

- After logging in to your Online Office, please click on the "Transfer eRC" tab under "My eRC" category at the side menu bar.

Please note that One Time Password (OTP) is required for all eRC Transfers. Hence, please make sure your registered mobile phone is accurate in order to receive the One Time Password (OTP).

The screenshot displays the eCosway 'my online office' interface. At the top left is the eCosway logo with the tagline 'We Color Your World!'. To the right is the 'my online office' logo. Below these are navigation links: 'Home | My Account | Go Shopping' and a language dropdown menu set to 'English'.

On the left side, there is a vertical menu with the following items:

- Click logout to exit. **Logout**
- Server Time**
7 Jun 2018 9:45:43
- Announcements
- View Shoppers
- My CVP Auction Lounge
- Go To CVP Auction
- See Bids
- View CVP Auction Results
- My RPs/CVPs
- My eRC
 - View eRC
 - Transfer eRC** (highlighted with a red box)
 - Manage Secured PIN
- My Order
- My Profile
- View Statements
 - Personal Branch Transaction Log
 - eCosway Reward Transaction Statement
 - CP Statement
- Change Password

The main content area is titled 'Announcement' and lists various dates and links:

- March, 2017**
 - March 14, 2017: [REMINDER: CVP Auction Change Announcement](#)
 - March 1, 2017: [REMINDER #1: UPDATING IBO DATABASE](#)
- February, 2017**
 - February 23, 2017: [Completion of the Card Value Points \(CVP\) Conversion](#)
 - February 20, 2017: [CVP Auction Change Announcement](#)
 - February 15, 2017: [RP to CVP Conversion Announcement](#)
- January, 2017**
 - January 20, 2017: [UPDATING IBO DATABASE](#)
 - January 5, 2017: [eCosway Updates for IBOs](#)
 - January 5, 2017: [eCosway Updates for VIP Shoppers](#)
- December, 2016**
 - December 21, 2016: [Customer Service Communications](#)
- June, 2016**
 - June 7, 2016: [Travel Incentive](#)
- March, 2015**
 - March 31, 2015: [GST on Joining and Renewal Fees](#)
- January, 2014**
 - January 3, 2014: [New eCosway Initial Profit Qualifications for BOs](#)

At the bottom of the announcement section, it says 'Date : March 14, 2017' and 'REMINDER: CVP Auction Change Announcement'.

- You may key in the eRC amount you wish to transfer at the “eRC Transfer amount” field and the member ID account you wish to transfer to at the “Transferee Member ID” field. The transferee Member ID’s status must be “Active” and you can only transfer eRC from a Cosway membership to an eCosway IBO/VIP Shopper and vice versa if they hold both Cosway and eCosway memberships with the same Identification Number. You are only allowed to transfer a maximum of 100 eRCs per day.

eCosway *We Color Your World!* **my online office**

Home | My Account | Go Shopping English

Click logout to exit.
Logout

Server Time
 07 Jun 2017 09:49:46

- Announcements
- View Shoppers
- My CVP Auction Lounge
 - Go To CVP Auction
 - See Bids
 - View CVP Auction Results
- My RPs/CVPs
- My eRC
 - View eRC
 - Transfer eRC
- Manage Secured PIN
- My Order
- My Profile
- View Statements
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eRC Balance Transfer
 Please click [here](#) for the guide on how to transfer eRC.

Update as : 07/06/2018 09:47:45
 Available eRC Balance : 108 eRC

Note: Maximum transfer allowed is 100 eRC per day.

eRC Transfer amount: 26
 From Transferor Member ID: HY123456
 Transferee Member ID: WA1111

Continue **Cancel**

Important Note :
 Once you transfer your eRC point to another member, this action cannot be reversed. Please ensure the details of the transferor are correct.

- To proceed with the eRC transfer, members have to key in One Time Password (OTP). Members will receive this OTP via SMS on their registered phone number once they have clicked the “Request for OTP” button.

You would like to transfer 1 eRC to WA1111 (TAN C***** *****).

Kindly key in One-Time Password (OTP) and click CONFIRM to proceed or click CANCEL to go back to the previous page

SMS OTP
 OTP is the 6-digit Password sent to your registered mobile phone number via SMS.

Request for OTP

Confirm **Cancel**

- You will see the instant notification below when your eRC transfer is successful.

Click logout to exit.

Logout

Server Time
07 Jun 2018 10:02:22

- [Announcements](#)
- [View Shoppers](#)
- [My CVP Auction Lounge](#)
 - [Go To CVP Auction](#)
 - [See Bids](#)
 - [View CVP Auction Results](#)
- [My RPs/CVPs](#)
- [My eRC](#)
 - [View eRC](#)
 - [Transfer eRC](#)
- [Manage Secured PIN](#)
- [My Order](#)
- [My Profile](#)
- [View Statements](#)
 - [Personal Branch Transaction Log](#)
 - [eCosway Reward Transaction Statement](#)
 - [CP Statement](#)
- [Change Password](#)

eRC Balance Transfer

Your transfer is successful.

eRC transferred: 26 eRC From Member ID Account: MY123456

To Recipient

Transferee Name	Tan C**** *****
Transferee Member ID	WA1111
Effective date	07/06/2018 10:02

OK

6. At the same time, both transferor and transferee will receive a confirmation email.

Sample email received by Transferor

Your eRCs Has Been Transferred (ID: MY123456)



administrator@ecosway.com
To: FA'ZIAH

Reply all | v

Dear FA'ZIAH-BINTI MAHIDA

This email serves to confirm that you have transferred your eRC on 07/06/2018 at 10:02

Details are as follow:

- Amount of eRC transferred: 26

Thank you.

Sincerely,
eCosway Sdn Bhd

Note: This is an automatically generated email, please do not reply to this message as your message will not be received and will be returned to you by the mail server.

Sample email received by Transferee

3rd Party Transfer of eRCs



Admin COSWAY (M) SDN BHD
To: KEN

Reply all | v

This is to inform you that FA'ZIAH-BINTI MAHIDA has transferred eRC 26 to your account WA1111 on 07/06/2018 at 10:02

Please check your account balance.

Thank you.

Sincerely,
Cosway (M) Sdn Bhd

Note: This is an automatically generated email; please do not reply to this message as your message will not be received and will be returned to you by the mail server.

7. You may check your eRC balance by clicking “View eRC” tab under “My eRC” category at the side menu bar. You can view the eRC activity by clicking the “View Details” button.

Transferor [View eRC Balance] Page

Home | My Account | Go Shopping English

Click logout to exit. **Logout**

Server Time
08 Jun 2018 09:41:07

• Announcements
• View Shoppers
• My CVP Auction Lounge
- Go To CVP Auction
- See Bids
- View CVP Auction Results
• My RP's/CVPs
• My eRC
- View eRC
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• Change Password

eRC

Member ID : MY123456
Name : FA'ZIAH-BINTI MAHIDA

Your Electronic Redemption Coupons (eRCs) Balance

80 RC

[View Details](#)

The above balance refers ONLY to your electronic e-RCs and DOES NOT include physical coupons previously issued. You may begin utilizing your eRCs from 1st January 2017 after you have created a Secured PIN code at Manage Secured PIN.

If you have physical coupons, please take note of their expiry dates:-

- Physical Redemption Coupons - valid till printed expiry date on coupon
- Physical Coupon Vouchers - valid till 31st December 2018

Transferor [View eRC Details] Page

Search By : JUN 2018
Member ID : MY123456

Total eRC brought forward (B/F) : **108**

eRC Details

Transaction Date	Transaction Details / Invoice No.	eRC Utilised / Transferred	eRC Earned / Received	Expiry Date
07/06/2018	ECADJE531480 [eRCTransferred - WA1111]	(28.00)		

No data to paginate

Summary of June

eRC Earned / Received : **0**
eRC Utilised / Transferred : **28**

eRC Balance as at 07 June 2018 : **80**

eRC expiry due at the end of the specified month

May 2018	June 2018	July 2018	August 2018
0	0	0	0

Reminder: Don't forget to redeem the products in Great Redemption Programme at Cosway stores before the expiry date.
The balance shown at the online office is only for your Electronic RCs. (For those that still having the valid printed vouchers may still be utilized as usual until the validity of the voucher.)
You will be required to set your Secure PIN (personal identification number) code in order to use the virtual vouchers/coupons.

* The validity of the eRC is 3 years based on the transaction month, e.g. Transaction date 15/01/2017 10 eRC earned; expiry date would be 31/01/2020.

Transferee [View eRC Balance] Page

COSWAY

[Message Centre](#) [English](#) [Log Out](#)

[My Profile](#) [My Business](#) [My Transactions](#)

My Transactions

My Online Order
My Store Order
My Bonus Statement
Bonus Retention Account
eRC Balance
eRC Transfer

eRC Balance

Member ID : WA1111
Name : KEN

Your Electronic Redemption Coupons (eRCs) Balance

26RC

[View Details](#)

The above balance refers ONLY to your electronic e-RCs and DOES NOT include physical coupons previously issued. You may begin utilizing your eRCs from 1st January 2017 after you have created a Secure PIN code.

If you have physical coupons, please take note of their expiry dates:-

- Physical Redemption Coupons - valid till printed expiry date on coupon
- Physical Coupon Vouchers - valid till 31st December 2018

Transferee [View eRC Details] Page



Search By : JUN 2018

Member ID : WA1111

Total eRC brought forward (B/F) : 0

eRC Details

Transaction Date	Transaction Details / Invoice No.	eRC Utilised / Transferred	eRC Earned / Received	Expiry Date
07/06/2018	ECADJES31480 [eRC Received - MY123456]		26.00	30/06/2020
No data to paginate < >				

Summary of June

eRC Earned / Received : 26

eRC Utilised / Transferred : 0

eRC Balance as at 07 June 2018 : 0

eRC expiry due at the end of the specified month

May 2018	June 2018	July 2018	August 2018
0	0	0	0

Reminder: Don't forget to redeem the products in Great Redemption Programme at Cosway stores before the expiry date.

The balance shown at the online office is only for your Electronic RCs. (For those that still having the valid printed vouchers may still be utilized as usual until the validity of the voucher.) You will be required to set your Secure PIN (personal identification number) code in order to use the virtual vouchers/coupons.

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