

eCosway eRC Transfer Guideline

1. Enter your member ID and password to log in to your Online Office.
(Online Office URL: https://www.ecosway.com/ecosway/my_account.jsp)

eCosway *We Color Your World!* **shoppers**

Home | My Account | Go Shopping English ▾

Search:
Description ▾

Go
[Advanced Search](#)

Server Time
Jun 7 2017 17:31:31

Shopping Directory

- **superselections**
Super Selections are proven best sellers with great freight savings! If you make a purchase from the Supplier Selections area, please check-out completely before visiting the Super Selections area.

Please sign in to access your account

User ID :

Password : **login**

Forgot password?
[Enter User ID above and click here to retrieve your password](#)

- After logging in to your Online Office, please click on the "Transfer eRC" tab under "My eRC" category at the side menu bar.

Please note that Secure PIN is required for all eRC Transfers, hence please make sure you have created you Secure PIN at your Online Office.

The screenshot shows the eCosway online office interface. At the top, there is the eCosway logo with the tagline "We Color Your World!" and the "my online office" logo. Below the logo, there are navigation links: "Home | My Account | Go Shopping" and a language dropdown menu set to "English".

On the left sidebar, there is a "Logout" button and a "Server Time" section showing "7 Jun 2017 9:45:43". Below this is a list of menu items under "My eRC", with "-Transfer eRC" highlighted in a red box. Other menu items include "Announcements", "View Shoppers", "My CVP Auction Lounge", "Go To CVP Auction", "See Bids", "View CVP Auction Results", "My RPs/CVPs", "My eRC", "View eRC", "Manage Secured PIN", "My Order", "My Profile", "View Statements", "Personal Branch Transaction Log", "eCosway Reward Transaction Statement", "CP Statement", and "Change Password".

The main content area is titled "Announcement" and displays a list of announcements organized by month. The current date is "Date : March 14, 2017". The announcements include:

- March, 2017**
 - March 14, 2017: [REMINDER: CVP Auction Change Announcement](#)
 - March 1, 2017: [REMINDER #1: UPDATING IBO DATABASE](#)
- February, 2017**
 - February 23, 2017: [Completion of the Card Value Points \(CVP\) Conversion](#)
 - February 20, 2017: [CVP Auction Change Announcement](#)
 - February 15, 2017: [RP to CVP Conversion Announcement](#)
- January, 2017**
 - January 20, 2017: [UPDATING IBO DATABASE](#)
 - January 5, 2017: [eCosway Updates for IBOs](#)
 - January 5, 2017: [eCosway Updates for VIP Shoppers](#)
- December, 2016**
 - December 21, 2016: [Customer Service Communications](#)
- June, 2016**
 - June 7, 2016: [Travel Incentive](#)
- March, 2015**
 - March 31, 2015: [GST on Joining and Renewal Fees](#)
- January, 2014**
 - January 3, 2014: [New eCosway Initial Profit Qualifications for BOs](#)

At the bottom of the announcement list, there is a "Date : March 14, 2017" and a "REMINDER: CVP Auction Change Announcement".

- You may key in the eRC amount you wish to transfer at the “eRC Transfer amount” field and the member ID account you wish to transfer to at the “Transferee Member ID” field. The transferee Member ID’s status must be “Active”. You are only allowed to transfer a maximum of 100 eRCs per day.

eCosway *We Color Your World!* my online office

Home | My Account | Go Shopping English

Click logout to exit.
Logout

Server Time
07 Jun 2017 09:49:48

- Announcements
- View Shoppers
- My CVP Auction Lounge
 - Go To CVP Auction
 - See Bids
 - View CVP Auction Results
- My RPs/CVPs
- My eRC
 - View eRC
 - Transfer eRC
- Manage Secured PIN
- My Order
- My Profile
- View Statements
 - Personal Branch Transaction Log
 - eCosway Reward Transaction Statement
 - CP Statement
- Change Password

eRC Balance Transfer

Update as : 07/06/2017 09:47:45
Available eRC Balance : 106 eRC

eRC Transfer amount:

From Transferor Member ID:

Transferee Member ID:

Continue **Cancel**

Important Note :
Once you transfer your eRC point to another member, this action cannot be reversed. Please ensure the details of the transferor are correct.

- To proceed with the eRC transfer, key in your 6-digit Secure PIN.

You would like to transfer 26 eRC to WA1111 .

Kindly key in your 6-digit Secure PIN and click CONFIRM to proceed or click CANCEL to go back to the previous page.

Confirm **Cancel**

5. You will see the instant notification below when your eRC transfer is successful.

The screenshot displays the eCosway 'my online office' user interface. At the top left is the eCosway logo with the tagline 'We Color Your World!'. At the top right is the 'my online office' logo and a language dropdown menu set to 'English'. Below the logo is a navigation bar with links for 'Home', 'My Account', and 'Go Shopping'. On the left side, there is a sidebar menu with a 'Logout' button and a 'Server Time' section showing '07 Jun 2017 10:02:22'. The main content area is titled 'eRC Balance Transfer' and features a green notification message: 'Your transfer is successful.' Below this, it states 'eRC transferred: 26 eRC From Member ID Account: MY123456'. A light blue box titled 'To Recipient' contains the following details:

Transferee Name	ABC
Transferee Member ID	WA1111
Effective date	07/06/2017 10:02

An 'OK' button is located at the bottom right of the recipient details box. The sidebar menu includes the following items:

- Announcements
- View Shoppers
- My CVP Auction Lounge
 - Go To CVP Auction
 - See Bids
 - View CVP Auction Results
- My RPs/CVPs
- My eRC
 - View eRC
 - Transfer eRC
- Manage Secured PIN
- My Order
- My Profile
- View Statements
 - Personal Branch Transaction Log
 - eCosway Reward Transaction Statement
 - CP Statement
- Change Password

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6. At the same time, both transferor and transferee will receive a confirmation email.

Sample email received by Transferor

Your eRCs Has Been Transferred (ID: MY123456)



administrator@ecosway.com

Reply all | v

ABC v

Dear ABC

This email serves to confirm that you have transferred your eRC on 07/06/2017 at 10:02

Details are as follow:

- Amount of eRC transferred: 26

Thank you.

Sincerely,
eCosway Sdn Bhd

Note: This is an automatically generated email, please do not reply to this message as your message will not be received and will be returned to you by the mail server.

Sample email received by Transferee

3rd Party Transfer of eRCs



Admin COSWAY (M) SDN BHD

Reply all | v

ABC v

This is to inform you that ABC has transferred eRC 26 to your account WA1111 on 07/06/2017 at 10:02

Please check your account balance.

Thank you.

Sincerely,
Cosway (M) Sdn Bhd

Note: This is an automatically generated email; please do not reply to this message as your message will not be received and will be returned to you by the mail server.

7. You may check your eRC balance by clicking “View eRC” tab under “My eRC” category at the side menu bar. You can view the eRC activity by clicking the “View Details” button.

Transferor [View eRC Balance] Page

The screenshot shows the 'my online office' interface. At the top, there are navigation links for 'Home', 'My Account', and 'Go Shopping', along with a language dropdown set to 'English'. The main content area is titled 'eRC' and displays the member's ID (MY123456) and name (ABC). Below this, it shows the 'Your Electronic Redemption Coupons (eRCs) Balance' as 80 RC. A 'View Details' button is visible. A sidebar on the left contains a 'Logout' button and a 'Server Time' section (08 Jun 2017 09:41:07). Below the server time is a list of menu items including 'Announcements', 'View Shoppers', 'My CVP Auction Lounge', 'Go To CVP Auction', 'See Bids', 'View CVP Auction Results', 'My RPs/CVPs', 'My eRC', 'View eRC', 'Manage Secured PIN', 'My Order', 'My Profile', 'View Statements', 'Personal Branch Transaction Log', 'eCosway Reward Transaction Statement', 'CP Statement', and 'Change Password'. A disclaimer note explains that the balance refers only to electronic e-RCs and does not include physical coupons.

Transferor [View eRC Details] Page

The screenshot shows the 'View eRC Details' page. It features the eCosway logo at the top. Below the logo, there is a search bar with 'JUN 2017' selected and the member ID 'MY123456'. The total eRC brought forward (B/F) is 106. The 'eRC Details' section contains a table with the following data:

Transaction Date	Transaction Details / Invoice No.	eRC Utilised / Transferred	eRC Earned / Received	Expiry Date
07/06/2017	ECADJE531480 [eRC Transferred - WA1111]	(26.00)		

Below the table, it indicates 'No data to paginate'. The 'Summary of June' section shows 'eRC Earned / Received : 0' and 'eRC Utilised / Transferred : 26'. A box displays the 'eRC Balance as at 07 June 2017 : 80'. The 'eRC expiry due at the end of the specified month' section shows a table with zero values for May, June, July, and August 2017.

May 2017	June 2017	July 2017	August 2017
0	0	0	0

Reminder: Don't forget to redeem the products in Great Redemption Programme at Cosway stores before the expiry date.
 The balance shown at the online office is only for your Electronic RCs. (For those that still having the valid printed vouchers may still be utilized as usual until the validity of the voucher.)
 You will be required to set your Secure-PIN (personal identification number) code in order to use the virtual vouchers/coupons.
 * The validity of the eRC is 3 years based on the transaction month, e.g. Transaction date 15/01/2017 10 eRC earned; expiry date would be 31/01/2020.

Transferee [View eRC Balance] Page

Message Centre English - [Log Out](#)

[My Profile](#) [My Business](#) [My Transactions](#)

My Transactions

[My Online Order](#) [My Store Order](#) [My Bonus Statement](#) [Bonus Retention Account](#) [eRC Balance](#) [eRC Transfer](#)

eRC Balance

Member ID : WA1111
Name : Ben

Your Electronic Redemption Coupons (eRCs) Balance

26RC

[View Details](#)

The above balance refers ONLY to your electronic e-RCs and DOES NOT include physical coupons previously issued. You may begin utilizing your eRCs from 1st January 2017 after you have created a Secure PIN code.

If you have physical coupons, please take note of their expiry dates:-
o Physical Redemption Coupons - valid till printed expiry date on coupon
o Physical Coupon Vouchers - valid till 31st December 2018

Transferee [View eRC Details] Page



Search By : JUN 2017
Member ID : WA1111

Total eRC brought forward (B/F) : 0

eRC Details

Transaction Date	Transaction Details / Invoice No.	eRC Utilised / Transferred	eRC Earned / Received	Expiry Date
07/06/2017	ECADJE531480 [eRC Received - MY123456]		26.00	30/06/2020
No data to paginate				

Summary of June

eRC Earned / Received : 26

eRC Utilised / Transferred : 0

eRC Balance as at 05 May 2017 : 0

eRC expiry due at the end of the specified month

May 2017	June 2017	July 2017	August 2017
0	0	0	0

Reminder: Don't forget to redeem the products in Great Redemption Programme at Cosway stores before the expiry date.

The balance shown at the online office is only for your Electronic RCs. (For those that still having the valid printed vouchers may still be utilized as usual until the validity of the voucher.)

You will be required to set your Secure PIN (personal identification number) code in order to use the virtual vouchers/coupons.

* The validity of the eRC is 3 years based on the transaction month, e.g. Transaction date 15/01/2017 10 eRC earned; expiry date would be 31/01/2020.